



Associate Checklist

Welcome to the Synchrony HOME™ program!

You can accept all Synchrony HOME Credit Cards and offer your financing promotions. Just look for the logo on the card.



Synchrony HOME offers purchasing power with one card

Accepted at thousands of retailers from furniture, decor, appliances and more

EVERYDAY BENEFITS,
EVERYWHERE THE CARD IS ACCEPTED

2%

CASH BACK

on purchases under \$299
paid as a statement credit.¹

6

MONTHS

Promotional Financing
on purchases of \$299 or more.²

PLUS, YOU CAN OFFER

12-60

MONTHS

Promotional Financing.²

^{1,2}See reverse for details



Here is some important information that can help you as you offer Synchrony HOME to your customers.

Look for Synchrony HOME credit cards.

You can accept any card with the Synchrony HOME logo.

Ask your customers if they have a Synchrony HOME Credit Card.

If they don't have the card with them, you can look up the account number.

Introduce new customers to the benefits of financing and Synchrony HOME.

Tell them about the everyday offers and your special financing offers. Ask if you can help them complete a quick application.

Processing sales

Use Synchrony Business Center, terminals or your custom store point-of-sale system to process all Synchrony HOME transactions.

Your financing program promotions, tran codes and rates are the same for all Synchrony HOME transactions. Use your Synchrony point-of-sale system and the correct tran code to ensure your customer gets the correct promotion.

Account lookup

In Business Center, select "Sales Tools" from the top navigation bar, and select "Look Up Account Information" from the drop-down menu.

- With a terminal, Press F3 for APPLICATIONS, then press F3 again for ACCOUNT LOOKUP.
- Search for the account by entering either the Social Security Number and ZIP Code or Name and Phone Number.
- A list of matching accounts and associated account information will be displayed. Verify the customer's identification and process the transaction from the account lookup.

If you have any questions, please call Merchant Services at 1-800-333-1082.

¹Net card purchases (purchases minus returns and adjustments) less than \$299 made with the Synchrony HOME Credit Card will earn 2% cash back rewards paid as a statement credit. Statement credits will be issued within 1-2 billing cycles after qualifying purchase is made. Fees and interest charges do not qualify for rewards. Account must remain open, in good standing, and not become delinquent. Subject to credit approval. We reserve the right to discontinue or alter the terms of this offer at any time.

²Subject to credit approval. Minimum monthly payments required. Promotional financing offers available at the time of purchase may vary by location. See store for details.